



TRUCKLOAD CARRIERS ASSOCIATION

PROGRAM

**38th Annual
Safety & Security
Division Meeting**

June 2-4, 2019
The Guest House at Graceland
Memphis, Tennessee



SUNDAY, JUNE 2

Company Shirt Day!

11:00 a.m.-12:30 p.m.
Officer's Meeting

Gospel

1:00 p.m.-2:00 p.m.
First-Timers Orientation

Rock

Are you a newcomer to the Safety & Security Division Annual Meeting? Come meet other active trucking industry professionals and other first timers to make connections that will prove invaluable to you and your company.

2:15 p.m.-3:30 p.m. *Guest House Theater*
SPECIAL SUNDAY SESSION

Safety Vision – Industry Outlook: Beyond Safety

As companies evolve, growing pains are inevitable. This year's panel of industry veteran owners, CEOs and presidents will describe how their companies' safety teams have changed over the years and how these changes should spread beyond safety to all parts of an organization.

Josh Kaburick, *CEO*, Earl L. Henderson Trucking Company

Randy Vernon, *President*, Big G Express, Inc.

Dan Einwechter, *Chairman & CEO*,
Challenger Motor Freight, Inc.

Moderator: John Lyboldt, *President*,
Truckload Carriers Association

3:45 p.m.-5:15 p.m. *Guest House Theater*
General Session

Tennessee Trucking Association Welcome Address

Jeremy Snapp, *Director of Safety*, TTA

Fleet Safety Awards Presentation

Presented by: **John Joines**, *Vice President*, Safety,
Great West Casualty Company

TCA Chairman's Remarks

Josh Kaburick, *CEO*, Earl L. Henderson Trucking Company

FMCSA Fireside Chat

FMCSA and TCA's David Heller will talk about how the Administration is prioritizing safety in its work, particularly updates to hours-of-service (HOS) regulations and federal preemption of state meal and rest break laws.

Ray Martinez, *Administrator*, FMCSA

David Heller, *Vice President*, *Government Affairs*,
Truckload Carriers Association

Moderator: Mark Willis, *National News Anchor-On Air*
Host, SiriusXM Satellite Radio

Supported by:



5:30 p.m.-7:00 p.m.
Exhibition & Reception

Ballroom A/B

MONDAY, JUNE 3

7:00 a.m.-7:45 a.m.
Breakfast with Your Sponsors

Ballroom A/B

8:00 a.m.-9:45 a.m.
General Session

Guest House Theater

TCA President's Remarks

John Lyboldt, *President*, Truckload Carriers Association

Truckers Against Trafficking Presentation

Louie Greek, *Training Specialist*, TAT

Safety Culture Change through the Years

A truckload industry veteran shares insights about what works and what doesn't when it comes to crafting a company-wide culture of safety. Hear about pitfalls to avoid and non-traditional ideas that can springboard your team to safety success.

Don Osterberg, *Consultant*

10:00 a.m.-11:15 a.m.
Safety in the Round

These popular sessions use group knowledge to solve common safety management and human resource problems. Come with questions, walk away with answers and the satisfaction that your professional experience has helped a fellow safety professional.

11:30 a.m.-1:15 p.m.
Exhibition

Ballroom A/B

12:30 p.m.-1:15 p.m.
Luncheon in the Exhibit Hall

Ballroom A/B

1:30 p.m.-2:30 p.m.
Workshops Round #1

Workshop #1

Personal Safety in the Workplace

Disgruntled former employees are a major concern for any business. Adding dignity into the firing process can go a long way to decreasing workplace violence. Learn tips to identify warning signs and de-escalation strategies.

Mark Warren, *Executive Vice President*,
Strategos International

Rock

CURITY DIVISION MEETING

Workshop #2

Ballroom C

The Deep Dive into Data

The data doesn't lie – ELDs are driving change for our industry. Hear about the story ELD data is telling and learn how to utilize the best technology for your fleet.

Daniel Pickett, *Chief Data Scientist*, FreightWaves

Workshop #3

Ballroom D

An Enforcement Perspective

A former industry enforcement professional will give insight into closing the gap between regulatory compliance and a true culture of safety within your organization. Focus areas will include inspections, DataQs, personal conveyance, and practical management of your facilities.

Mark Abrahamson, *Risk Advisor*, HNI Risk Services

Workshop #4

Ballroom E

The New World of CSA Changes

The Item Response Theory (IRT) model is bringing a radical transformation to your CSA scores. We will explain how scores will change and how you can educate your corporate partners on these changes.

Allison Guidette, *CEO*, SambaSafety Transportation

2:45 p.m.-3:45 p.m.

Workshops Round #2

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Daniel Pickett, *Chief Data Scientist*, FreightWaves

Workshop #5

Ballroom D

The Best Utilization of an Internal Safety Committee

Safety is best achieved when multiple departments provide input. Learn how to establish and utilize a safety committee in your company where diverse roles unite to solve safety problems, including accident coding and preventability, OSHA compliance, driver points, maintaining facilities, and staff safety training.

Garth Pitzel, *Director, Safety & Driver Development*, Bison Transport

Stephanie Fensom, *Manager, Safety & Compliance*, Bison Transport

Workshop #6

Ballroom E

Ensuring Onboarding Success

The demographics of the driver pool are changing and bringing new risks into the industry. We'll discuss successful onboarding methods for HR and safety teams to work together and coach new recruits into being your best employees.

Jill Maschmeier, *Director of Safety*, National Carriers, Inc.

4:00 p.m.-5:15 p.m.

Guest House Theater

General Session

The 2019 TCA Safety Professional of the Year

Clare C. Casey Award Presentation

Presented by: **John Lyboldt**, *President*, Truckload Carriers Association

Safety Perspectives – A Panel Discussion of Past and Present Winners

Now in its 29th year, the Clare C. Casey Award recognizes outstanding safety professionals who are dedicated to improving our industry and making our roads and highways safe for the motoring public. Hear past award winners describe best practices for developing an industry-leading safety department and what they see as the biggest opportunities for improvement in the future.

Angie Buchanan, *2018 Recipient, Vice President of HR and Safety*, Melton Truck Lines, Inc.

Garth Pitzel, *2016 Recipient, Director, Safety & Driver Development*, Bison Transport

Dean Newell, *2015 Recipient, Vice President of Safety and Driver Training*, Maverick USA, Inc.

Moderator: David Heller, *Vice President, Government Affairs*, Truckload Carriers Association

5:30 p.m.-7:00 p.m.

Ballroom A/B

Exhibition and Reception

TUESDAY, JUNE 4

7:00 a.m.-7:45 a.m.
Continental Breakfast

Prefunction Area A

8:00 a.m.-9:00 a.m.
Workshops Round #3

Workshop #3
An Enforcement Perspective

Rock

A former industry enforcement professional will give insight into closing the gap between regulatory compliance and a true culture of safety within your organization. He will focus on issues including inspections, DataQs, personal conveyance, and practical management of your facilities.

Mark Abrahamson, *Risk Advisor*, HNI Risk Services

Workshop #4
The New World of CSA Changes

Ballroom C

The Item Response Theory (IRT) model is bringing a radical transformation to your CSA scores. We will explain how scores will change and how you can educate your corporate partners on these changes.

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Ballroom E

The demographics of the driver pool are changing and are bringing new risks into the industry. We'll discuss successful onboarding methods for HR and safety teams to work together and coach new recruits into being your best employees.

Jill Maschmeier, *Director of Safety*, National Carriers, Inc.

9:15 a.m.-10:30 a.m.
General Session

Guest House Theater

Business Session

The Top 10 Things that will Put You in Court and How to Avoid Them

Legal and safety experts provide real-world examples of how carriers can find themselves in hot water over driver qualifications, drug policy, and the onboarding process.

Adam Lang, *Chief Risk Officer*, Halvor Lines, Inc.

Doug Pierce, *Partner*, King & Ballow

Eddie Wayland, *Partner*, King & Ballow

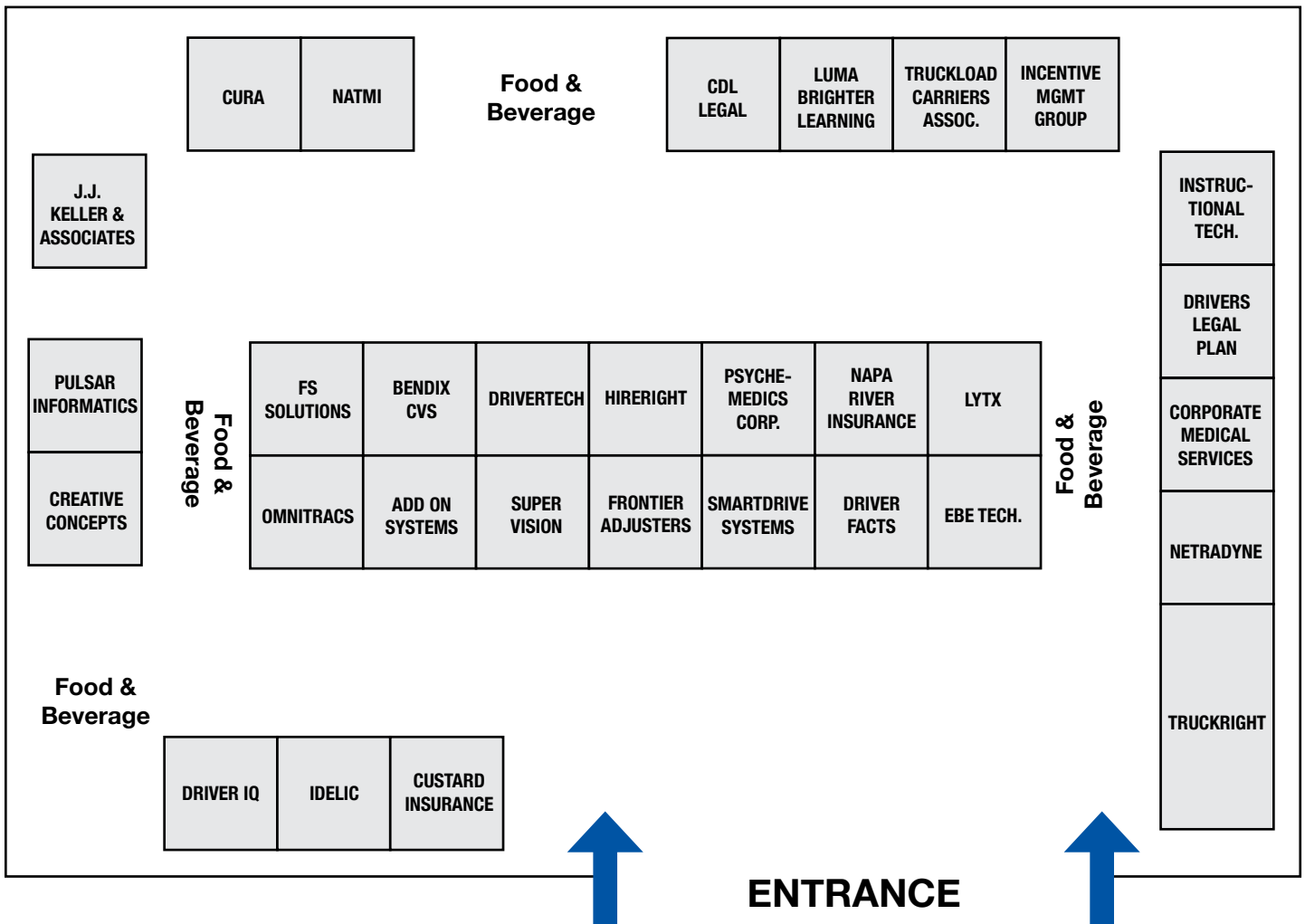
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Second Safety in the Round

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12:00 p.m.
Adjournment



EXHIBIT HALL FLOOR PLAN



EXHIBITOR GUIDE

Add On Systems, Inc.

Add On Systems has been an iSeries developer of add-on software for truckload carriers who operate an iSeries platform Transportation Management System. AOS started 26 years ago by developing vendor interfaces, modifying and supporting custom enhancements for the iSeries TMS. Today AOS provides dozens of high-quality add-on modules that enhance a carriers TMS operational productivity and profitability. Our latest developments involve mobile app platform messaging and more. Over 50% of the top 100 truckload carriers use an Add On Systems software module. For more information, visit www.addonsystems.com.

Bendix Commercial Vehicle Systems

Bendix Commercial Vehicle Systems (Bendix) develops and supplies intelligent, integrated solutions – from our flagship Bendix® Wingman® Fusion™ driver assistance system, to our powerful air disc brakes, to SafetyDirect® that transforms data into actionable information, and much more. We deliver maximum vehicle performance, safety, and TCO to help you tackle today's challenges and take the next step toward tomorrow's automated advancements. Let's talk. Call 1-800-AIR-BRAKE (1-800-247-2725) or visit bendix.com. Follow us on Twitter at http://twitter.com/Bendix_CVS. Log on and learn at www.knowledge-dock.com.

CDL Legal

Here at CDL Legal we are passionate about the trucking industry. Trucking is the backbone of our economy and we are here to protect it. Increased regulation has made it more difficult for drivers and carriers. Our desire is to keep drivers driving by helping drivers and carriers proactively protect themselves legally. Driver shortage continues to get worse, it is important for us to fight back and give drivers more comfort in having their CDL's protected. Our management team has almost 30 years of combined experience in transportation and fighting tickets.

Corporate Medical Services

Occupational medicine regulations are constantly evolving. Staying in compliance with the requirements demanded by industry and Federal Drug and Alcohol regulations is confusing. Meeting the demands of donors, clinics, labs and reporting is burdensome. Many companies find that maintaining an in-house staff to maintain compliance is expensive when compared to the turn-key services of Corporate Medical Services (CMS). CMS provides a suite of both standardized and customized services designed to solve this problem for companies large and small in all types of industries.

Creative Concepts

Creative Concepts is a supplier of safety and personnel awards, specializing in the trucking industry. We offer custom designed corporate jewelry along with a wide array of name brand products designed specifically to meet the needs of today's truck driver. We represent several of the leading manufacturers in the world including Seiko, Coleman, Howard Miller, Black & Decker, Case Knives, Pulsar, Bulova, Nike, Dewalt, Samsonite and many more. We are your complete source for logo corporate apparel too, including creating and maintaining custom company store websites.

Cura Emergency Services

Cura is a premier full-service spill management company. One call to our 800# provides you with 24/7 comprehensive service in all 50 states and Canada. Through our extensive network of pre-qualified contractors, set rate sheets, pre-arranged agreements, regulatory database, and the expertise of our degreed incident management staff, we provide rapid, controlled, financially responsible emergency management of any spill or environmental project. We specialize in: controlling costs, achieving regulatory compliance, providing exemplary written/telephonic communication, and gaining timely closure of all incidents.

Custard Insurance Adjusters

Celebrating 55 years, Custard Insurance Adjusters provides true multiline adjusting service to its client partners utilizing experienced adjusters located in 250 branch offices throughout the United States. Custard's multiline capacity includes expertise in all lines of coverage including commercial transportation, motor truck cargo, heavy equipment, environmental/hazmat, auto, general liability, workers compensation, property, and professional and product liability. To enhance and support the company operations, CIA maintains a dedicated HOTLINE unit that operates 24 hours a day taking losses, connecting clients with field adjusters and coordinating on-scene calls between field adjusters and client partners.

Driver iQ

Driver iQ is a provider of comprehensive and reliable background screening and driver monitoring services to the trucking industry. Driver iQ brings a strong understanding of the industry's unique and ever-changing needs providing compliant, actionable facts which gives carriers confidence in their most critical decisions. Driver iQ has built the trucking industry's most accurate, detailed, up to date driver employment database which most major truckload carriers rely on today. Driver iQ's extensive service offering grants carrier customers access to employment verification, driving records, criminal record searches, and ongoing

driving record violation monitoring. with a fully fcr (fair credit reporting act) accredited team of investigative management experts, Driver iQ prides themselves on delivering the most accurate, up-to-date, and actionable information available to the trucking industry today.

DriverFacts

Trucking companies have seen benefits from our specialized process automation within their recruiting, Safety and HR departments for over 25 years. As a third-party provider we improve carriers' efficiency and serve as an extension of your team to provide responses to incoming requests for driver work histories, help manage drug and alcohol testing processes and more. DriverFacts is here to partner with your team, not replace it. Our experienced development and customer service specialists provide cost-effective, customized solutions tailored to your needs, so you can focus on the business of trucking, not pushing papers. Learn more at <http://www.driverfacts.com>.

Drivers Legal Plan

Drivers Legal Plan is an actual national law firm, entirely dedicated to protecting the interests of commercial truck drivers and their companies. In this CSA era, companies and drivers alike must defend their records from the points that accrue from any roadside violation. Drivers Legal Plan, by having attorneys file free DataQs on every case, is more so than ever, the most efficient, economical, & effective way to protect your record and compete in this challenging environment. Drivers Legal Plan has a very successful twenty seven year history as the exclusive legal service for some of America's best run trucking concerns.

DriverTech

Founded in 1995, DriverTech is a leading supplier of ELD and mobile fleet management technology. DriverTech's platform includes: the DT4000 in-cab device, video event recorders, the DT mobile app, truck-safe navigation, DT Insights and tailored analytics plus the FleetWatcher™ web-based management portal. The DriverTech platform has maintained 100% uptime for the past 15 years and is deployed across more than 50,000 vehicles. DriverTech designs and manufactures its products at its headquarters in Salt Lake City, Utah.

EBE Technologies

EBE is the leading provider of Transportation Specific Content and Process Management Applications. Serving nearly 600 clients, EBE has made a positive impact throughout their organizations in the areas of billing, settlements and accounts payable; recruiting, onboarding, safety, risk and training; carrier management, fleet maintenance and mobile and data capture. Our next generation of workflow solutions allow our clients to work by exception to maximize productivity, control costs, and increase profits across the Enterprise through the use of Automated Decision Support. Our integrated approach positions our clients to maximize their legacy system investments while extending the value of EBE's solution portfolio.

Frontier Adjusters

Frontier Adjusters is proud to have served the independent adjusting needs of the transportation industry for nearly 60 years. We offer unparalleled nationwide coverage across both the urban and rural landscapes which often puts us closer to the claim event. Our people possess deep experience and knowledge of what is required when responding to transportation claim events. We are ready to respond to your emergency claim assignments 24x7 through our Hotline at 800-426-7228. For more information, please contact Cheri McGonagill, Transportation Product Manager, at 480-469-0212 (cmcgonagill@frontieradjusters.com).

FSSolutions

FirstSource Solutions, formerly FirstLab, founded in 1989, is the recognized industry leader in compliance management services and the largest, private Third Party Administrator of drug and alcohol testing and DOT Physicals programs in the country. We have created a comprehensive compliance management tool with full online scheduling and results retrieval, specifically designed for trucking agencies. Our system makes the compliance process more efficient and much easier to manage. With Nationally Certified Medical Review Officers (MRO), SAMSHA certified laboratories and a national network of collection sites/clinics that meet all DOT/NRCME regulations, FirstSource is your One-stop shop for all your safety compliance testing requirements.

HireRight

HireRight is the premier global background screening provider. We bring clarity and confidence to vetting and hiring decisions through integrated, tailored solutions, driving a higher standard of accuracy in everything we do. Combining in-house talent, personalized services, and proprietary technology, we ensure the best candidate experience possible. Our commitment to get it right every time, everywhere, makes us the trusted partner of businesses and organizations worldwide.

EXHIBITOR GUIDE (cont'd)

Idelic

Idelic is the creator of the most comprehensive safety platform within trucking. The Idelic Safety Suite integrates all fleet data systems into one single data management platform, giving fleets unparalleled visibility into their drivers' behavior and safety operations. With an industry-leading Driver Watch List that utilizes advanced machine learning technologies, the Idelic Safety Suite helps identify drivers most at risk for accidents and then provides the tools necessary to manage and improve driver behavior. Simply put, Idelic empowers safety teams to manage, track, and improve driver performance, leading to significant reductions in accidents, insurance claims, and driver turnover.

Incentive Management Group

Incentive Management Group was established in 2000, with the vision to provide companies with fully customizable employee incentive programs that meet the exact need of each individual client. Headquartered in Greenville South Carolina, IMGroup has built business partnerships with companies across the United States and Canada, to provide them with the best incentive platform and customer service in the industry. We have a combined 50+ years of experience with a proven track record of designing and implementing successful programs. From small business to large corporations, we welcome everyone to see how the IMGroup can make a positive impact at your company; as we guarantee the same level of commitment no matter your size. As our company continues to grow, we invite you to join us and see the IMGroup difference.

Instructional Technologies Inc.

Instructional Technologies, Inc. is the No. 1 provider of online training and training consulting to the trucking industry. Through its PRO-TREAD™ training and Sentix™ learning management system, it provides bullet-proof evidence of training and mastery.

J.J. Keller & Associates, Inc.

Since 1953, J. J. Keller has been a trusted partner to fleets seeking to simplify regulatory compliance and risk management. In addition to a deep and diverse product line, we provide services supporting driver and trainer education, driver qualification file management, diagnostic audits & assessments, hours of service reporting (including electronic logs), driver data management, alcohol and drug testing, and regulatory communications. We also offer a wide range of custom solutions. With the most complete line of regulatory solutions in the transportation industry, no other company is better qualified to help you maintain a safe and compliant operation than J. J. Keller.

Luma Brighter Learning

Luma is a learning and instructional design company that is modernizing the trucking industry through its innovative online training and orientation solution, DRIVE FIRST®. Trucking carriers have switched to DRIVE FIRST® when they want to create custom content for their specific processes or when they want to build consistency across many geographic locations. DRIVE FIRST® <http://drive-first.com/>.

Lytix

Lytix® is the world's leading provider of video telematics and safety solutions for commercial and public sector fleets. We harness the power of video, an unrivaled 100 billion miles of driving data and proprietary machine vision and artificial intelligence technology to improve fleet safety, efficiency, productivity and profitability. Our best-in-class DriveCam® Event Recorder and versatile, industry-leading Lytx Video Platform are proven to save lives and reduce risk. For more information, visit www.lytx.com, @lytx on Twitter, or our Facebook page or YouTube channel.

Napa River Insurance / Hudson Insurance Group

Hudson Insurance Group is a full service, transportation insurance underwriter. We specialize in liability, cargo, physical damage and contractor insurance programs specifically designed to protect the motor carrier industry. The professionals at Hudson are experienced to meet the specific needs of today's successful motor carrier. We offer a full range of Loss Control and Claims services. Let the professionals of Hudson and Napa River Insurance Services tailor an insurance, claims and risk management program to specifically meet your needs.

NATMI

NATMI exists to improve the performance and productivity of the professionals directly responsible for effective fleet and driver performance – risk managers, safety and security directors, maintenance managers, and commercial driver trainers. NATMI's training and certification programs are outcome-focused and utilize rigorous instructional design standards. "Outcome-focused" means that the process, structure, and content of the programs are focused on the desired outcomes that our professional development programs should bring.

EXHIBITOR GUIDE (cont'd)

Netradyne

Driveri® provides driver-friendly balance between deep insight into the driving environment, timeliness of meaningful data and recognizing the positive performance of your drivers. Unlike legacy trigger-based solutions, Driveri records and analyzes every moment of driving time so managers have a comprehensive view of driving performance.

Omnitracs

Omnitracs is a global pioneer of trucking solutions for all business models. Omnitracs' more than 1,000 employees deliver software-as-a-service-based solutions to help over 14,000 customers manage nearly 1,100,000 assets in more than 70 countries. The company pioneered the use of commercial vehicle telematics over 30 years ago and serves today as a powerhouse of innovative, intuitive technologies. Omnitracs transforms the transportation industry through technology and insight, featuring best-in-class solutions for compliance, safety and security, productivity, telematics and tracking, transportation management (TMS), planning and delivery, data and analytics, and professional services.

Psychemedics Corporation

Psychemedics is the largest and leading worldwide supplier of hair drug testing, and our drug testing technology is trusted by organizations who are serious about safety and creating a drug-free environment.

Pulsar Informatics

Pulsar Informatics; a company specializing in systems that help organizations reduce fatigue-related risk and achieve peak performance. Trucking Fatigue Meter™ enables Safety Managers and the like to monitor driver fatigue risk across their fleet and engage with drivers to coach better sleep and rest habits affecting safe driving. Fatigue Meter integrates to the HOS ELD system through an API, not requiring wearables or inward facing cameras, Trucking Fatigue Meter is an excellent way to expand beyond compliant and operate more safely.

SmartDrive Systems

SmartDrive Systems gives fleets and drivers unprecedented driving performance insight and analysis, helping save fuel, expenses and lives. Its video safety, predictive analytics, telematics, compliance and personalized performance program help fleets improve driving skills, lower operating costs and deliver significant ROI. With an easy-to-use managed service, fleets and drivers can access and self-manage driving performance anytime, anywhere.

SuperVision

SuperVision® provides comprehensive, fleet safety and performance management solutions that optimize fleet oversight and driver behavior, through advanced data, actionable insights, analytics and reporting. SuperVision collects more driver data from more sources than any other service. We make it easy for you to receive and analyze CSA, telematic and crash data. You also get continuous MVR monitoring, including the industry's most frequent driver license status and violation updates for your drivers in all 50 states and across Canada. Get the peace of mind that comes from knowing your drivers are good to go wherever the road takes them.

Truckload Carriers Association

Founded in 1938, the Truckload Carriers Association (TCA) is the only national trade association whose sole focus is the truckload segment of the motor carrier industry. TCA represents dry van, refrigerated, flatbed and rail intermodal carriers operating in the contiguous United States, as well as Alaska, Canada and Mexico. TCA member companies collectively operate over 190,000 power units, with over 200,000 drivers generating over \$38 billion in annual revenue.

TruckRight

Recruiting, Safety, Onboarding and HR. One Platform – Believe it! Reduce costs and increase efficiencies between departments with TruckRight's end to end hiring and retention management workflow. This solution is the only transportation-specific system on the market that combines applicant tracking, self-onboarding, electronic DQ files and HR in one mobile-friendly portal. Offering real time analytics, automated notifications & alerts in an integrated workflow.

43RD ANNUAL FLEET SAFETY AWARDS

Congratulations to Our Winners

SMALL FLEET GRAND PRIZE WINNER

Grand Island Express, Inc.
Grand Island, NE



LARGE FLEET GRAND PRIZE WINNER

Bison Transport, Inc.
Winnipeg, MB



DIVISION I WINNERS

(Under 5 Million Miles)

1st Place

Tri Alexander Transportation, Inc.
Muskogee, OK



2nd Place

Specialty Transport, Inc.
Knoxville, TN



3rd Place

Searcy Specialized
Harrison, OH



DIVISION IV WINNERS

(25 – 49.99 Million Miles)

1st Place

Trans-West Logistics
Lachine, QC



2nd Place

Hill Brothers Transportation, Inc.
Omaha, NE



3rd Place

Doug Andrus Dist. LLC
Idaho Falls, ID



DIVISION II WINNERS

(5 – 14.99 Million Miles)

1st Place

M&W Transportation, Inc.
Nashville, TN



2nd Place

Britton Transport
Grand Forks, ND



3rd Place

Convoy Systems, LLC
Kansas City, KS



DIVISION V WINNERS

(50 – 99.99 Million Miles)

1st Place

Groupe Robert
Rougemont, PQ



2nd Place

Freymler
Oklahoma City, OK



3rd Place

Halvor Lines, Inc.
Superior, WI



DIVISION III WINNERS

(15 – 24.99 Million Miles)

1st Place

Kottke Trucking, Inc.
Buffalo Lake, MN



2nd Place

Grand Island Express, Inc.
Grand Island, NE



3rd Place

V&S Midwest Carriers Corp.
Kaukauna, WI



DIVISION VI WINNERS

(Over 100 Million Miles)

1st Place

Bison Transport, Inc.
Winnipeg, MB



2nd Place

May Trucking Company
Salem, OR



3rd Place

CFI
Joplin, MO





**TRUCKLOAD
CARRIERS**
ASSOCIATION

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